

F.No. CW-II-30/26/2022-CW-II
Government of India
Ministry of Women and Child Development

Room No.310, 'A' Wing
Shastri Bhawan, New Delhi
Dated: 8th June 2022

OFFICE MEMORANDUM

Subject : User Manual for Child Dashboard w.r.t PM CARES for Children Scheme - Reg.

The undersigned is directed to send herewith the User Manual for child Dashboard of PM CARES for Children Scheme for information and necessary action.

2. This issues with the approval of competent authority.

Encl. : As above.



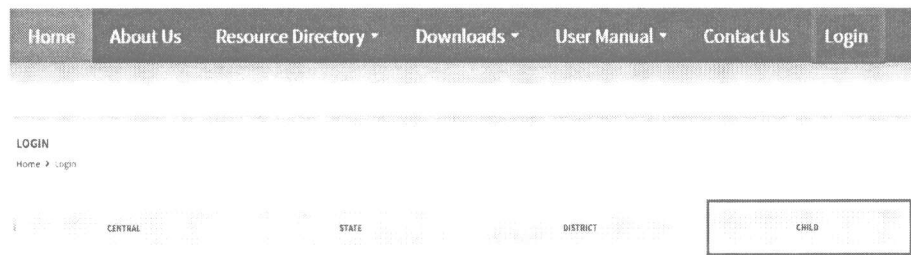
(Manoj Kumar Prabhat)
Under Secretary to the Govt of India
Tel. : 011-23382743

To,

Sr. Tech Director
NIC-MWCD,
Shastri Bhawan,
New Delhi

User manual - Child Dashboard

- Navigate to Child Login



- Enter the child ID and the password as shared with you by the DM of your area. Please note that the sum of the two numbers given in the Captcha image is to be filled in the field e.g. for the following case 27 (= 21 + 6) will have to be entered.

The screenshot shows the login form with the following fields and elements:

- Enter Child Id of Children :** A text input field with the placeholder text "Enter Child Id".
- Enter Password :** A password input field with the placeholder text "Enter Password".
- Captcha:** A captcha image showing the equation $21 + 6 =$ and a text input field with the placeholder text "Enter Captcha Code".
- Note :** "Please solve and enter the resulted sum. Example : $5 + 7 = 12$ ".
- Login Button:** A button labeled "Login".

- On successful login, you will be redirected to the profile page of Child Dashboard. You are requested to carefully go through all the details shown on the page. QR code can be shown to any government functionary who wishes to verify your particulars. On scanning, your profile will be displayed.

Ministry of Women & Child Development
Government of India

REKHA RAJEE
+91 9898 9999 9999
XXXX XXXX

Gender: Male
State of Birth: Haryana
Age: 25 Year(s) (24 Month(s))
Category: General
Mother Tongue: Hindi

Parents Details:
Father Name: XXXXX XXXXX
Mother Name: XXXXX XXXXX

Guardian Details:
Guardian Name: XXXXX XXXXX
Address: XXXXX XXXXX
State: XXXXX
District: XXXXX

Educational Details:
Class: 12
School/College Name: XXXXX XXXXX
School/College Address: XXXXX XXXXX

Residence Details:
Living With: Uncle
Relative/ C/I Address: XXXXX XXXXX

- Select **Directory** from Left menu to view the list contact details of the nodal officers from various departments associated with PM CARES for children. The contact details of the DCPU/DM of your district have been mentioned so that in case you face any issue, you are able to contact them.

Contact Directory

DCPU	DM/DC	State Officer (SCPS)
<p>Name : DM Chandigarh</p> <p>Email Id : dc-chd@nic.in</p> <p>Landline Number : 01722643654</p>	<p>Name : DCPU Chandigarh</p> <p>Email Id : dcps.chd@gmail.com</p> <p>Landline Number : 01722643654</p>	<p>Name : SCPS CHANDIGARH</p> <p>Email Id : utpcchandigarh@gmail.com</p> <p>Landline Number : 0172 - 2548000</p>

- Select **Entitlements** from Left menu to view the list of benefits available to you. This page includes the benefits being received under state scheme as well, if any. In case you have not received any of the benefits, you can raise a grievance regarding that from the Grievance tab.

Entitlements

Financial Assistance	Mission Vatsalya	Health	Educational Support / Scholarship
<p>PM CARES for Children Scheme : ₹ 10,00,000 on (31-07-2029)</p> <p>Ex-Gratia : ₹ 50,000</p>	<p>Eligible for Sponsorship? Yes</p> <p>Amount Received ₹ 4,000 per month w.e.f. 1st April 2022</p> <p>PARVARISH-a scheme for the development of children affected/orphaned due to COVID (State Scheme): ₹ 5,000 per month</p>	<p>Ayushman Id : XXXXXXXXXX</p>	<p>Pre-matric Scholarship Scheme (MoSJE) : ₹ 20,000</p>

The page also mentions the Ayushman ID which must match to the ID on the NHA card handed over to you. In case of any discrepancy, please raise a grievance or write to us at our technical helpdesk.

- Select **Grievance** from Left menu to raise a grievance. There are three types of grievances – Administrative, Benefits, and Others. Depending on the need, you may select the best suited.

Following picture depicts the case where 'Benefits' option is selected.

The screenshot shows a web form titled "Grievance" with a "Previous Grievances" button in the top right corner. The form contains the following fields:

- Category *:** A dropdown menu with "Benefits" selected.
- Type of Benefits *:** A dropdown menu with "Financial Assistance" selected.
- Issue Forwarded To *:** A dropdown menu with "DCPU" selected.
- Copy to *:** A dropdown menu with "Ministry of Women and Child Development, SCPS" selected.
- Complaint Description *:** A large text area for entering the details of the grievance.
- Supporting Document (PDF only - Max size: 2MB):** A file upload section with a "Choose File" button and the text "No file chosen".
- Submit:** A button at the bottom center of the form.

Grievances are forwarded to your respective District Child Protection Unit (DCPU) for resolution. The status tracking of grievances can be checked from the 'Previous Grievances' button.